



**NATIONAL INSTITUTE OF HEALTH & FAMILY WELFARE
(DISTANCE LEARNING CELL)**

**One year Certificate Course in Hospital Management
through Distance Learning
SESSION 2010 – 2011**

Assignment – III

THEME – III Hospital and Health Care Services

Block-1	Hospital and Health Care System
Block-2	Hospital Planning and Designing
Block-3	Legal Aspects of Hospital Administration

Please write in 3 – 4 pages per question.

M. Marks = 100

1. Describe how you will control Hospital Acquired infections in a Hospital. **(20)**
2. As medical superintendent of a district hospital how will you improve the functioning of OPD services? **(20)**
3. How will you ensure safe disposal of various types of wastes generated in a hospital. **(20)**
4. As hospital administrator what parameter you will use to assess quality of services for the indoor patients. **(20)**
5. List various hospital support services required for a 400 bedded hospital. List two management challenges in these services you will face as medical superintendent. **(20)**



**NATIONAL INSTITUTE OF HEALTH & FAMILY WELFARE
(DISTANCE LEARNING CELL)**

**One year Certificate Course in Hospital Management
through Distance Learning
SESSION 2010 – 2011**

Assignment – IV

THEME – IV Patient Care and Support Services

Block-1	Patient Care Services-1
Block-2	Patient Care Services-2
Block-3	Hospital Support Services
Block-4	Hospital Utility Services

M. Marks = 100

Please write in 3 – 4 pages per question.

M. Marks = 100

1. Describe briefly as hospital administrator what medico legal issues you will face in a district hospital. **(20)**
2. How will you ensure quality control in lab services in a district hospital? **(20)**
3. As medical superintendent describe in brief how will you prepare a disaster management plan for a district hospital? **(20)**
4. As medical superintendent how will you ensure client satisfaction (patient satisfaction) using various indoor services? **(20)**
5. What is medical negligence? How is Consumer Protection Act applicable in the hospital setting? **(20)**

Guidelines for Submission of Assignments

1. The candidates should submit all the assignments as per the guidelines given in Introductory Document and prospectus. **They should retain one copy of the assignments for their own record.**
2. The assignments must be submitted to **Course: Hospital Management, Distance Learning Cell, NIHF** by the last date fixed for each paper. **No assignments will be accepted after the stipulated date.**
3. The cover page of each assignment should bear the following information:

Title of the Course	Hospital Management
Assignment No.	
Enrollment No.	
Name	
Address with pin code	
Telephone No.	
E-mail ID	

4. **Answer to each question should begin on a new page only.**
5. **The Assignment III and Assignments IV are to be submitted separately (i.e. not to be bunched/stapled in one set).**
6. The write-ups should be precise, to the point and supplemented with suitable examples from your own situation. Diagrams (if any) should be drawn with ink neatly and labeled appropriately.
7. Mail one neatly handwritten / typed copy of your answer sheets on A-4 size paper (8.27 inch x 11.69 inches) only so as to reach us by **15th May, 2011**. **You can also submit your assignment online through E-mail – AssignmentHM@nihfw.org.**
8. Candidate may send a self addressed Post Card with the Assignments for the purpose of acknowledgement. **Otherwise the receipt of Assignments will not be acknowledged.**
9. Your Assignments should be addressed to:

Course: Hospital Management
Office Incharge
Distance Learning Cell,
Room No.417 (Academic Block)
National Institute of Health and Family Welfare
Baba Gangnath Marg, Munirka, New Delhi – 110067.

Phone: Direct - +91-11-26183416 (Direct), EPABX - 26165959, 26107773,
26166441 - Ext.336, 239 & 240 Fax: 011-26183416, 011-26101623.

