

## About the Institute

The National Institute of Health and Family Welfare (NIHFW) is a premier autonomous institute under the Ministry of Health and Family Welfare, Government of India. It has kept pace with the new thinking and substantially contributed to the health human resource development in the country.

NIHFW serves as an apex 'Technical Institute' as well as a think tank to promote health and family welfare programmes in the country through education and training, research and evaluation, consultancy and advisory services, specialized projects, etc.



## Course Coordinating Team

Course coordinator : Dr. Sarita Gautam  
Course co-coordinator : Prof. Meerambika Mahapatro  
Dr. Rajesh Kumar  
Course Associates : Mrs. Rita Rani  
Dr. Sangeeta Mishra

## Venue of Training

Teaching Block, NIHFW

## Course Fee

A course fee of Rs. 5000/- for each participant, to be borne by sponsoring states/organizations/Participants through online transaction/DD payable to the Director, NIHFW. The bank details are as follows: Name of Beneficiary: Director, NIHFW, Bank Name: SBI, NIHFW, Munirka, New Delhi, Account No.: 10932790787, Branch code: 01624, IFSC Code: SBIN0001624, MICR Code No.: 110002056

TA /DA /other expenses have to be borne by the participant/sponsoring authority.

## Accommodation

Boarding and lodging facilities at applicable rates may be provided to the participants only within the Institute's campus, subject to availability. Accommodation facilities for the participants will be provided upon prior request. The Institute will provide working lunch during the training period. Hostel email -hostelbooking@nihfw.org and reception phone number: 011-26165959, 26166441-ext-15

## Last Date of Receiving Nomination

**25<sup>th</sup> January, 2024**

*(Participants are requested to make their travel plans on receipt of confirmation from NIHFW)*

## Further correspondence to be addressed to:

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# Training Course on Patient Care Management & Welfare For Medical Social Workers and Counselors

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**5<sup>th</sup> to 9<sup>th</sup> February  
2024**

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Department of Social Sciences  
The National Institute of Health and Family Welfare  
Munirka , New Delhi, 110067

## Introduction

Social workers and counselors are members of health care team who create a network among the doctor, patient, family and the community. They are working in health sector deals with psycho – social elements related with patients' health conditions and community health issues. The social aspects of illness are recognized in ways which fostered team work in patient care and welfare.

The role of social workers and counselors in health sector includes interdepartmental coordination, multidisciplinary teamwork, management of financial assistance, counseling and emotional support to the patient and his/her family members. They also help patients and their families to understand the illness and available treatment options, as well as the consequences of various treatments. Social worker and counselor assist in rehabilitation, psychosocial and economic assessment of patient, coordinate patient discharge and continuity of health care planning. Health promotion activities, community education, and referral to community resources are also part of their duties.

Social workers and counselors have active involvement and participation in global and national health challenges like natural disaster, epidemic and pandemic. They help to solve social problems in patients and their families to ensure their better health as well as well-being to enhance the patient satisfaction.

In response to these evolving health priorities NIHFWS is organizing a training programme for social workers and counselor to develop their knowledge and skills to execute their role and meet the changing demands of the health care delivery system in India and achieve the goals of the National Health Mission.

## General Objective

To enhance the knowledge and skills of Medical Social Workers and Counselors regarding the patient care management and welfare.

## Specific Objectives

**At the end of training the trainees will be able to:**

- Discuss the steps and process of Social diagnosis of patient and their family
- Explain the Health promotion at individual and community level
- Demonstrate effective Interpersonal Communication skills to deal with the patients
- Describe and demonstrate process and skills of Counseling for the patients.
- Discuss the process of arranging financial support to patient from government and non-government organizations
- Recall the protocol and process of welfare of patients and welfare schemes of Government for patients
- Discuss the process of facilitating Rehabilitation for disabled, destitute and orphan patients and Handling medico-legal Cases
- Demonstrate the steps of conflict Management

## Course Contents

- Social diagnosis of patient and their family
- Health promotion
- Interpersonal Communication skills
- Counseling process and skills.
- Arranging financial support to patient from government and non- government organizations
- Welfare of patients and welfare schemes of Government for patients
- Handling Medico-Legal Cases
- Social services in the situation of disaster/epidemic/ pandemic

## Methodology

Lecture & Discussions, Group work/ Exercises/Presentation, Interactive sessions

## Nature of Participants

Medical Social workers and counselors working in public or private health care system , Medical Colleges / Institutes.

## How to Apply

Apply through registration link

<https://forms.gle/q1K9TZH2VrNEscuo9>

or

Send email to course coordinator along with particulars of candidate