

About the Institute

The National Institute of Health and Family Welfare (NIHFW) is a premier autonomous institute under the Ministry of Health and Family Welfare, Government of India. It has kept pace with the new thinking and substantially contributed to the health human resource development in the country.

NIHFW serves as an apex 'technical institute' as well as a think tank to promote health and family welfare programmes in the country through education and training, research and evaluation, consultancy and advisory services, specialized projects, etc.



Course Coordinating Team

Course coordinator : Dr. Sarita Gautam

Course co-coordinator: Prof. Neera Dhar

Prof. Meerambika

Mahapatro

Course Associate: Mr. Bachhu Singh

Course fee

There is a course fee of Rs. 1000/- for each participant, to be borne by sponsoring states/organization/Participants through online transaction only. The bank details are as follows:

Name of Beneficiary: Director, NIHFW,

Bank Name: SBI, NIHFW, Munirka New Delhi

IFSC Code: SBIN0010439,

Account No. : 10932790787

Branch code: 10439

MICR Code No.: 110002429

Physical Requirement

The nominated participants must be having Computer / laptop with web cam, mike, speaker and internet facility. The detail programme schedule will be shared later. The course will be conducted through google meet around two or three hours daily.

Last date of receiving nomination

20th August 2021.

Registration link:

<https://forms.gle/drKFcd9tVtv7nF1c6>

Further correspondence to be addressed to:

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Online Training Course on Patient Care Management for Medical Social Workers

25th to 27th August 2021



**Department of Social Sciences
The National Institute of Health and Family Welfare
Munirka, New Delhi, 110067**

Introduction

Social worker is a member of health care team who creates a network among the doctor, patient, family and the community. A social worker, working in health sector deals with psycho –social elements related with patients health conditions and community health issues. The social aspects of illness are recognized in ways which fostered team work in patient care.

The role of social worker in health sector includes interdepartmental coordination, multidisciplinary teamwork, management of financial assistance, counseling and emotional support to the patient and his/her family members. They also help patients and their families to understand the illness and available treatment options, as well as the consequences of various treatments. Social worker assists in rehabilitation, psychosocial and economic assessment of patient, coordinates patient discharge and continuity of health care planning. Health promotion activities, community education, and referral to community resources are also part of their duties.

Social workers have active involvement and participation in global and national health challenges like natural disaster, epidemic and pandemic. Social worker helps to solve social problems in patients and their families to ensure their better health as well as well-being to enhance the patient satisfaction.

In response to these evolving health priorities NIHFWS is organizing a training programme for social workers to develop their knowledge and skills to execute their role and meet the changing demands of health care delivery system in India and achieve the goals of National Health Mission.

General Objective

To enhance the knowledge and skills of Medical Social Workers regarding the patient care management.

Specific Objectives

At the end of training the trainees will be able to:

- Discuss the steps and process of Social diagnosis of patient and their family
- Explain the Health promotion at individual and community level
- Demonstrate effective Interpersonal Communication skills to deal with the patients
- Describe and demonstrate process and skills of Counselling for the patients.
- Discuss the process of arranging financial support to patient from government and non- government organizations
- Recall the protocol and process of welfare of patients and welfare schemes of Government for patients
- Discuss the process of facilitating Rehabilitation for disabled, destitute and orphan patients and Handling medico-legal Cases
- Demonstrate steps of research methodology

Course Contents

- Social diagnosis of patient and their family
- Health promotion
- Interpersonal Communication skills
- Counselling process and skills.
- Arranging financial support to patient from government and non- government organizations
- Welfare of patients and welfare schemes of Government for patients
- Handling medico-legal Cases
- Social services in the situation of disaster/epidemic/ pandemic
- Research methodology

Methodology

The training course would be conducted through online mode by employing lectures / discussion.

Nature of Participants

Medical Social workers working in public / private health care system and medical colleges / institutes.

