

Course Coordinating Team

Course Director	Prof. M. Bhattacharya
Course Coordinators	Prof. S.V. Adhish Prof. Neera Dhar
Course Associates :	Mr.Ramesh Gandotra Mrs. Manisha



About the Institute

The National Institute of Health and Family Welfare is a premier autonomous Institute, funded by the Ministry of Health and Family Welfare, Government of India. It has kept pace with the new thinking and substantially contributed to the health manpower development in the country.

NIHFW serves as an apex 'technical institute' as well as a 'think tank' to promote national health and family welfare programmes in the country through education and training, research and evaluation, consultancy and advisory services, specialized projects, etc.

Location of the Institute

It is situated in South Delhi, on the Outer Ring Road near Jawaharlal Nehru University and Munirka DDA Flats. It is easily accessible from both the Indira Gandhi International Airport and the New Delhi Railway Station, approximately 7 kms. And 15 kms. respectively. Pre-paid taxis/auto-rikshaws are available.

Venue

Teaching Block
National Institute of Health & Family Welfare,
Munirka,
New Delhi 110067.

Course Fee

The course fee for this course is Rs.1750/- per participant. The amount of course fee may be deposited with the nomination form in the form of Bank Draft in favour of Director, NIHFW payable at NEW DELHI. The expenditure on TA/DA will have to be borne by the respective States/organizations.

Last Date for sending Nominations

17 February, 2012.

Accommodation

Moderate hostel accommodation at nominal rates would be provided to the participants only, within the Institute's campus.

Weather

Pleasant weather requiring light woollen in morning and evening with temperature around 10-20 degree Celsius.

Prof. S.V.Adhish
Course Coordinator

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Training Course on Hospital Administration for Senior Hospital Administrators

March 5-23, 2012



आरोग्यम् सुखसम्पदा

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Introduction

Hospital is the fountainhead of the entire Health Care Delivery System of our Nation. Managers of the hospitals might be good clinicians or nurses but it is absolutely essential that their managerial abilities are developed to achieve their personal as well as organizational goals. It has been increasingly realized that the training in managerial concepts and skills is lacking at all levels of medical curriculum in India, be it graduate or the post-graduate level. As a consequence, doctors begin to discern a competence deficit with respect to managerial knowledge, skills and attitude. The situation may sometimes drive them consciously or subconsciously to compromise the quality of health services delivered in the hospitals. The public sector health care system in the country is one of the largest in the world. The nation has gone through systematic development of comprehensive health care delivery. The National Rural Health Mission is strengthening the hospitals as well as giving more flexibility to managers.

The average Indian hospital still continues to be under-developed. Most of our government hospitals are functioning in old dilapidated buildings and lack modern diagnostic and therapeutic equipments, proper emergency services, critical care areas, essential pharmaceuticals and supplies, referral support and resources, CSSD, laundry, dietary, nursing services etc. There is a great need for trained and competent health care providers at all levels to manage the hospitals efficiently. One reason may be that Hospital Management is yet to be recognized as an important specialty.

The NIHFV recognizing this felt need of various states has been organizing this course to highlight and discuss some of the important issues, which have a bearing on improving the day-to-day functioning of the hospital.

Objectives

General

To enhance the knowledge and skills in acquiring managerial competencies of the hospital managers.

Specific

At the end of the course the participants will be able to:-

- Describe the role of Hospitals in implementation of the components of National Rural Health Mission.
- To discuss the principles and functions of management as applicable to hospitals.
- Discuss and demonstrate effective organizational behaviour.
- To explain the methods of strengthening the financial management and understanding the general financial rules.
- To explain the principles and systems related to effective hospital functioning.
- To enumerate the processes related to optimum client satisfaction.

Course Content

The Course is intended to cover areas such as :-

- Role of Hospitals and NRHM
- Management Concepts and Principles
- Organizational behaviour
- Hospital Planning
- Organizing clinical and supportive services
- Hospital Management Information System



Methodology

The methodology of the course will comprise of:

- Lecture Discussions: Each lecture discussion session will be of one hour and the remaining time will be for discussion and interaction.
- Management Exercises: The management exercise will be used to understand the concept with practical examples.
- Role plays and Games
- Case Studies
- Group Work:- The participants will be divided into groups and given an area for discussion and preparation of an action plan.
- Field Visits: The participants will be taken to Government, Autonomous and Private Hospitals to give them an understanding of management processes of varying nature prevailing in the hospitals.

Duration

5-23 March, 2012, Three weeks (15 working days)

Number and Nature of Participants

25 senior medical and nursing professionals from defence, para-military, public, private and NGO sector hospitals.